

Housekeeping



Sodexo can ensure that guest rooms and public spaces are cleaned economically and to international standards.

Our Client's Challenges

- Provide a pleasant and healthy environment for guests and employees
- Increase dependability and consistency
- Reduce image risk
- Reduce overheads and improve productivity
- Reduce disruptions caused by labour issues

Our Offer

- Trained and motivated employees
- An in-depth knowledge and understanding of cleaning as a professional discipline
- A cleaning service that is unobtrusive, and that helps maintain the client's high profile image

Sodexo's Housekeeping and Custodial Operations

In Canada, Sodexo has developed a method book containing working instructions for how different premises are cleaned. It contains pictures and detailed descriptions of the various stages of the cleaning process, and the order in which they are to be carried out.

Benefits for our clients:

- They are always clear about assignments and how they should be carried out, since Sodexo has defined how the different areas are cleaned
- Quality is improved because staff feel more confident, knowing precisely what to do and how to do it
- Training costs of new employees are reduced